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## **WARRANTY INFORMATION**

### Modular Tiles

All products must be maintained according to our maintenance instructions. On fibered products, this warranty does not cover cuts, burns, shedding, pilling, staining, soiling, matting of fiber, fading or flattening of the pattern, or fiber loss due to abnormal use or application. Fiber loss is defined as pile reduction that exceeds 20% in any one area, or to the point the backing is showing through to the top of the mat. This warranty will cover seaming, if seam tape used is Orcon PSC pressure cold tape and installed properly.

The obligation under this warranty is limited to the original user and to the replacement, repair, or pro-rated refund of said product. Materials must be returned freight prepaid when requested for inspection to obtain this warranty. Freight charges will be credited when goods are deemed warrantable. The labor costs of removing and /or reinstalling replacement materials and associated freight costs are not part of this warranty.

### **WEAR-GUARANTEE**

IronWeave Carpet Tiles are warranted for 7 years or 700,000 footsteps. It will retain 90% of its pile fiber (from date of purchase), subject to the following limitations:

This warranty does not cover tears, cuts, crushing, burns, damage due to use of hand trucks, forklifts, or other loading and unloading equipment, or damage due to the application of improper cleaning agents or maintenance methods, or deterioration in appearance not related to loss of pile fiber.

If dissatisfied with wear performance, the owner must notify the seller and permit him to test the carpet. If testing shows the carpet has lost more than 10% of its pile fiber, then the distributor will replace the warranted carpet in the affected area, excluding installation or cost thereof.

The distributor makes no warranty of merchantability or fitness for a particular purpose. The sole remedy provided by this limited warranty is replacement of warranted carpet (not including installation) and remedies for incidental and consequential damages, so the above limitation may not apply to you.



## **SKATE / SPIKE-RESISTANT GUARANTEE**

IronWeave has a limited warranty for three years from date of original purchase that the face fiber will not wear through to the point where the backing is exposed when subject to normal skate-spike traffic such as encountered in pro shops and locker rooms, in properly installed and maintained glue-down installations. This applies only to flat surfaces and excludes pivot areas.

## **IMPORTANT NOTICE**

Due to yarn variations, actual merchandise is not guaranteed to exactly match the sample or roll to roll / tile to tile within a single shipment. For large requirements, please state "All dye lots must match".

Not to be used over other carpet.

## **SUGGESTED USES**

- ◆ Banks
- ◆ Colleges
- ◆ Elevators
- ◆ Entrances / Lobbies
- ◆ Factories
- ◆ Fitness Centers
- ◆ Hallways
- ◆ Hospitals
- ◆ Hotels
- ◆ Locker Rooms
- ◆ Malls
- ◆ Prisons
- ◆ Restaurants
- ◆ Schools K – 12
- ◆ Stadiums
- ◆ Ski Resorts
- ◆ Supermarkets